

Ticket Type Summary Report
 Jan-Dec 2017

Category (All)

Sum of Tickets	Column Labels												
Row Labels	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Grand Total
CA	64096	63124	85748	76217	89524	88033	81312	94959	85295	93915	83480	75788	981491
Cancel	810	921	1158	978	1184	1325	1063	1412	1092	1298	1085	991	13317
Extension	18756	18690	22420	20618	24226	24457	22506	26393	23693	27404	26150	23559	278872
Follow Up	2907	2701	3874	3626	4313	4163	3913	4580	3874	4407	3407	3129	44894
NEW	36785	36064	52585	46467	54903	53568	48987	57184	51527	55103	46870	42617	582660
Renewal	4838	4748	5711	4528	4898	4520	4843	5390	5109	5703	5968	5492	61748
NV	8910	8943	11663	10564	11624	12124	11352	12648	11111	11409	10207	9436	129991
Cancel	96	120	182	138	195	166	147	148	155	161	113	79	1700
Extension	2199	1979	2480	2483	2541	2731	2304	3120	2757	2731	2738	2672	30735
Follow Up	303	339	468	446	511	507	472	506	465	551	408	342	5318
NEW	5458	5586	7634	6626	7213	7675	7325	7732	6461	6601	5818	5011	79140
Renewal	854	919	899	871	1164	1045	1104	1142	1273	1365	1130	1332	13098
Grand Total	73006	72067	97411	86781	101148	100157	92664	107607	96406	105324	93687	85224	1111482

Year	Month	Type	Category	State	Tickets
2017	JAN	NEW	DAMG	CA	10
2017	JAN	NEW	DAMG	NV	1
2017	JAN	FLUP	DAMG	CA	129
2017	JAN	FLUP	DAMG	NV	58
2017	JAN	NEW	DSGN	CA	25
2017	JAN	NEW	DSGN	NV	5
2017	JAN	EXTN	LREQ	NV	1457
2017	JAN	EXTN	LREQ	CA	17350
2017	JAN	RNEW	LREQ	CA	3853
2017	JAN	NEW	LREQ	CA	36750
2017	JAN	CNCL	LREQ	CA	810
2017	JAN	CNCL	LREQ	NV	96
2017	JAN	NEW	LREQ	NV	5452
2017	JAN	FLUP	LREQ	CA	1940
2017	JAN	FLUP	LREQ	NV	124
2017	JAN	FLUP	RMRK	NV	121
2017	JAN	RNEW	RMRK	CA	985
2017	JAN	EXTN	RMRK	CA	1406
2017	JAN	EXTN	RMRK	NV	742
2017	JAN	FLUP	RMRK	CA	838
2017	JAN	RNEW	RMRK	NV	854
2017	FEB	NEW	DAMG	CA	27
2017	FEB	NEW	DAMG	NV	4
2017	FEB	FLUP	DAMG	CA	111
2017	FEB	FLUP	DAMG	NV	42
2017	FEB	NEW	DSGN	CA	24
2017	FEB	NEW	DSGN	NV	6
2017	FEB	EXTN	LREQ	CA	17306
2017	FEB	CNCL	LREQ	CA	921
2017	FEB	FLUP	LREQ	CA	1712
2017	FEB	EXTN	LREQ	NV	1302
2017	FEB	RNEW	LREQ	CA	3647
2017	FEB	FLUP	LREQ	NV	180
2017	FEB	NEW	LREQ	CA	36013
2017	FEB	CNCL	LREQ	NV	120
2017	FEB	NEW	LREQ	NV	5576
2017	FEB	FLUP	RMRK	CA	878
2017	FEB	EXTN	RMRK	NV	677
2017	FEB	FLUP	RMRK	NV	117
2017	FEB	RNEW	RMRK	CA	1101
2017	FEB	RNEW	RMRK	NV	919
2017	FEB	EXTN	RMRK	CA	1384
2017	MAR	FLUP	DAMG	CA	203
2017	MAR	FLUP	DAMG	NV	53
2017	MAR	NEW	DAMG	CA	35
2017	MAR	NEW	DSGN	NV	4

2017 MAR	NEW	DSGN	CA	50
2017 MAR	NEW	LREQ	CA	52500
2017 MAR	CNCL	LREQ	CA	1158
2017 MAR	CNCL	LREQ	NV	182
2017 MAR	EXTN	LREQ	NV	1533
2017 MAR	EXTN	LREQ	CA	21097
2017 MAR	FLUP	LREQ	CA	2541
2017 MAR	FLUP	LREQ	NV	276
2017 MAR	NEW	LREQ	NV	7630
2017 MAR	RNEW	LREQ	CA	4544
2017 MAR	FLUP	RMRK	CA	1130
2017 MAR	FLUP	RMRK	NV	139
2017 MAR	EXTN	RMRK	CA	1323
2017 MAR	EXTN	RMRK	NV	947
2017 MAR	RNEW	RMRK	CA	1167
2017 MAR	RNEW	RMRK	NV	899
2017 APR	NEW	DAMG	CA	26
2017 APR	FLUP	DAMG	CA	205
2017 APR	FLUP	DAMG	NV	60
2017 APR	NEW	DAMG	NV	4
2017 APR	NEW	DSGN	NV	1
2017 APR	NEW	DSGN	CA	22
2017 APR	EXTN	LREQ	CA	19542
2017 APR	RNEW	LREQ	CA	3598
2017 APR	NEW	LREQ	CA	46419
2017 APR	CNCL	LREQ	CA	978
2017 APR	CNCL	LREQ	NV	138
2017 APR	EXTN	LREQ	NV	1577
2017 APR	NEW	LREQ	NV	6621
2017 APR	FLUP	LREQ	CA	2459
2017 APR	FLUP	LREQ	NV	230
2017 APR	FLUP	RMRK	NV	156
2017 APR	EXTN	RMRK	CA	1076
2017 APR	EXTN	RMRK	NV	906
2017 APR	FLUP	RMRK	CA	962
2017 APR	RNEW	RMRK	CA	930
2017 APR	RNEW	RMRK	NV	871
2017 MAY	NEW	DAMG	CA	37
2017 MAY	NEW	DAMG	NV	3
2017 MAY	FLUP	DAMG	CA	265
2017 MAY	FLUP	DAMG	NV	60
2017 MAY	NEW	DSGN	CA	46
2017 MAY	NEW	DSGN	NV	2
2017 MAY	EXTN	LREQ	CA	23060
2017 MAY	EXTN	LREQ	NV	1644
2017 MAY	RNEW	LREQ	CA	3869
2017 MAY	FLUP	LREQ	CA	2918

2017 MAY	FLUP	LREQ	NV	248
2017 MAY	NEW	LREQ	CA	54820
2017 MAY	CNCL	LREQ	CA	1184
2017 MAY	CNCL	LREQ	NV	195
2017 MAY	NEW	LREQ	NV	7208
2017 MAY	FLUP	RMRK	CA	1130
2017 MAY	EXTN	RMRK	CA	1166
2017 MAY	EXTN	RMRK	NV	897
2017 MAY	RNEW	RMRK	CA	1029
2017 MAY	RNEW	RMRK	NV	1164
2017 MAY	FLUP	RMRK	NV	203
2017 JUN	FLUP	DAMG	CA	268
2017 JUN	FLUP	DAMG	NV	64
2017 JUN	NEW	DAMG	CA	27
2017 JUN	NEW	DAMG	NV	5
2017 JUN	NEW	DSGN	CA	61
2017 JUN	NEW	DSGN	NV	3
2017 JUN	RNEW	LREQ	CA	3586
2017 JUN	CNCL	LREQ	CA	1325
2017 JUN	EXTN	LREQ	NV	1778
2017 JUN	FLUP	LREQ	NV	262
2017 JUN	EXTN	LREQ	CA	23276
2017 JUN	FLUP	LREQ	CA	2895
2017 JUN	NEW	LREQ	NV	7667
2017 JUN	CNCL	LREQ	NV	166
2017 JUN	NEW	LREQ	CA	53480
2017 JUN	EXTN	RMRK	NV	953
2017 JUN	FLUP	RMRK	CA	1000
2017 JUN	FLUP	RMRK	NV	181
2017 JUN	RNEW	RMRK	NV	1045
2017 JUN	EXTN	RMRK	CA	1181
2017 JUN	RNEW	RMRK	CA	934
2017 JUL	FLUP	DAMG	NV	57
2017 JUL	FLUP	DAMG	CA	252
2017 JUL	NEW	DAMG	CA	22
2017 JUL	NEW	DAMG	NV	1
2017 JUL	NEW	DSGN	CA	33
2017 JUL	NEW	DSGN	NV	21
2017 JUL	EXTN	LREQ	CA	21377
2017 JUL	NEW	LREQ	NV	7303
2017 JUL	RNEW	LREQ	CA	3961
2017 JUL	NEW	LREQ	CA	48932
2017 JUL	CNCL	LREQ	CA	1063
2017 JUL	CNCL	LREQ	NV	147
2017 JUL	EXTN	LREQ	NV	1519
2017 JUL	FLUP	LREQ	CA	2638
2017 JUL	FLUP	LREQ	NV	246

2017 JUL	FLUP	RMRK	NV	169
2017 JUL	EXTN	RMRK	CA	1129
2017 JUL	EXTN	RMRK	NV	785
2017 JUL	FLUP	RMRK	CA	1023
2017 JUL	RNEW	RMRK	CA	882
2017 JUL	RNEW	RMRK	NV	1104
2017 AUG	NEW	DAMG	CA	37
2017 AUG	NEW	DAMG	NV	3
2017 AUG	FLUP	DAMG	CA	328
2017 AUG	FLUP	DAMG	NV	60
2017 AUG	NEW	DSGN	NV	3
2017 AUG	NEW	DSGN	CA	36
2017 AUG	EXTN	LREQ	CA	25123
2017 AUG	RNEW	LREQ	CA	4299
2017 AUG	FLUP	LREQ	CA	3158
2017 AUG	FLUP	LREQ	NV	264
2017 AUG	NEW	LREQ	CA	57111
2017 AUG	CNCL	LREQ	CA	1412
2017 AUG	CNCL	LREQ	NV	148
2017 AUG	EXTN	LREQ	NV	2005
2017 AUG	NEW	LREQ	NV	7726
2017 AUG	FLUP	RMRK	CA	1094
2017 AUG	EXTN	RMRK	CA	1270
2017 AUG	EXTN	RMRK	NV	1115
2017 AUG	RNEW	RMRK	CA	1091
2017 AUG	RNEW	RMRK	NV	1142
2017 AUG	FLUP	RMRK	NV	182
2017 SEP	FLUP	DAMG	CA	300
2017 SEP	FLUP	DAMG	NV	57
2017 SEP	NEW	DAMG	CA	40
2017 SEP	NEW	DAMG	NV	4
2017 SEP	NEW	DSGN	CA	34
2017 SEP	NEW	DSGN	NV	5
2017 SEP	RNEW	LREQ	CA	4137
2017 SEP	EXTN	LREQ	NV	1846
2017 SEP	FLUP	LREQ	CA	2655
2017 SEP	FLUP	LREQ	NV	203
2017 SEP	EXTN	LREQ	CA	22517
2017 SEP	NEW	LREQ	NV	6452
2017 SEP	CNCL	LREQ	CA	1092
2017 SEP	CNCL	LREQ	NV	155
2017 SEP	NEW	LREQ	CA	51453
2017 SEP	EXTN	RMRK	CA	1176
2017 SEP	EXTN	RMRK	NV	911
2017 SEP	FLUP	RMRK	CA	919
2017 SEP	RNEW	RMRK	CA	972
2017 SEP	RNEW	RMRK	NV	1273

2017 SEP	FLUP	RMRK	NV	205
2017 OCT	FLUP	DAMG	CA	337
2017 OCT	FLUP	DAMG	NV	59
2017 OCT	NEW	DAMG	CA	41
2017 OCT	NEW	DAMG	NV	3
2017 OCT	NEW	DSGN	CA	39
2017 OCT	NEW	DSGN	NV	7
2017 OCT	FLUP	LREQ	NV	290
2017 OCT	RNEW	LREQ	CA	4639
2017 OCT	EXTN	LREQ	CA	26169
2017 OCT	NEW	LREQ	NV	6591
2017 OCT	CNCL	LREQ	NV	161
2017 OCT	CNCL	LREQ	CA	1298
2017 OCT	NEW	LREQ	CA	55023
2017 OCT	EXTN	LREQ	NV	1764
2017 OCT	FLUP	LREQ	CA	3041
2017 OCT	EXTN	RMRK	NV	967
2017 OCT	FLUP	RMRK	NV	202
2017 OCT	RNEW	RMRK	NV	1365
2017 OCT	EXTN	RMRK	CA	1235
2017 OCT	FLUP	RMRK	CA	1029
2017 OCT	RNEW	RMRK	CA	1064
2017 NOV	FLUP	DAMG	NV	46
2017 NOV	NEW	DAMG	CA	28
2017 NOV	NEW	DAMG	NV	4
2017 NOV	FLUP	DAMG	CA	210
2017 NOV	NEW	DSGN	CA	22
2017 NOV	NEW	DSGN	NV	4
2017 NOV	NEW	LREQ	NV	5810
2017 NOV	RNEW	LREQ	CA	4875
2017 NOV	EXTN	LREQ	CA	25056
2017 NOV	FLUP	LREQ	CA	2310
2017 NOV	FLUP	LREQ	NV	223
2017 NOV	NEW	LREQ	CA	46820
2017 NOV	CNCL	LREQ	CA	1085
2017 NOV	CNCL	LREQ	NV	113
2017 NOV	EXTN	LREQ	NV	1715
2017 NOV	FLUP	RMRK	CA	887
2017 NOV	EXTN	RMRK	CA	1094
2017 NOV	EXTN	RMRK	NV	1023
2017 NOV	RNEW	RMRK	CA	1093
2017 NOV	RNEW	RMRK	NV	1130
2017 NOV	FLUP	RMRK	NV	139
2017 DEC	FLUP	DAMG	CA	216
2017 DEC	FLUP	DAMG	NV	35
2017 DEC	NEW	DAMG	CA	36
2017 DEC	NEW	DSGN	CA	19

2017 DEC	NEW	DSGN	NV	1
2017 DEC	EXTN	LREQ	NV	1683
2017 DEC	RNEW	LREQ	CA	4655
2017 DEC	FLUP	LREQ	CA	2087
2017 DEC	FLUP	LREQ	NV	210
2017 DEC	EXTN	LREQ	CA	22596
2017 DEC	NEW	LREQ	NV	5010
2017 DEC	CNCL	LREQ	CA	991
2017 DEC	CNCL	LREQ	NV	79
2017 DEC	NEW	LREQ	CA	42562
2017 DEC	EXTN	RMRK	CA	963
2017 DEC	EXTN	RMRK	NV	989
2017 DEC	RNEW	RMRK	CA	837
2017 DEC	RNEW	RMRK	NV	1332
2017 DEC	FLUP	RMRK	NV	97
2017 DEC	FLUP	RMRK	CA	826