

Recall Alert

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

October 30, 2003

CPSC, Notifier Announce Recall for Fire Alarm Panels

The following product safety recall was conducted voluntarily by the firm in cooperation with the CPSC.

Name of Product: Fire Alarm Control Panel

Units: 6,000

Manufacturer: Notifier, of Northford, Conn.

Hazard: A software problem can result in system devices unexpectedly changing their Type ID, making them appear to be photo detectors. This condition should result in several trouble signals. If the problem is not corrected, the system will not operate as programmed and will not provide the expected level of protection.

Incidents/Injuries: Notifier has received eight reports of trouble signals alarming. In each case the problem was identified and corrected. No injuries have been reported.

Description: The fire alarm control panel includes the central processing unit (CPU-2020 and CPU-2) and Display Interface Assembly (DIA-2020 and DIA-2) components of Notifier model AM2020 and AFP1010 fire alarm control panels with date codes from 0100 to 2003 and firmware version 3.0 and 3.01. The date codes appear on the back outer edge of the PC boards.

Sold At: Notifier distributors nationwide from January 2000 through May 2002. The list price for the CPU and DIA combination for the model AM2020 is about \$6,400, and the list price for the CPU and DIA combination for the model AFP1010 is about \$3,370.

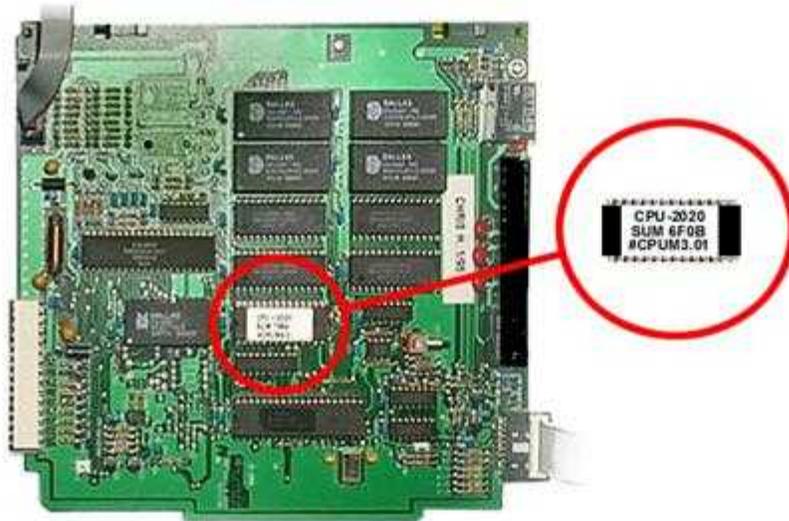
Manufactured In: United States

Remedy: Notifier will provide an upgraded CPU firmware set for each AM2020 and AFP1010 panel at no charge.

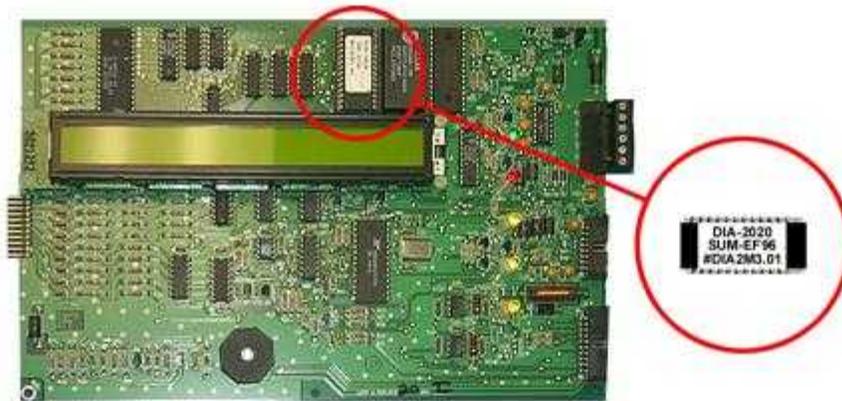
Consumer Contact: Distributors should contact their Notifier customer service representative at (800) 289-3473 between 8 a.m. and 5 p.m. ET, Monday through Friday to receive the firmware upgrade.

Media Contact: Leslie Craddock, (203) 484-7161.

AM2020 CPU



AFP1010 DIA



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To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at www.cpsc.gov/talk.html. To join a CPSC email subscription list, please go to www.cpsc.gov/cpsclist.asp. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.