

IMPORTANT PRODUCT RECALL INFORMATION

ON



EXIT SIGNS

SERIES XQAELR*/UXQAELR*

**THIS RECALL CONCERNS PLASTIC EXIT SIGNS OF THE ABOVE SERIES
MANUFACTURED BETWEEN JANUARY 1997 AND JUNE 1999
AND CONNECTED TO 277 VAC ONLY.**

THIS RECALL DOES NOT APPLY TO UNITS INSTALLED ON 120 VAC SYSTEMS.



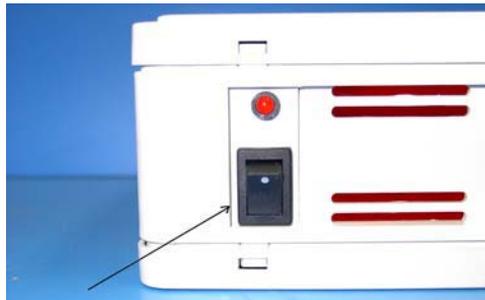
*White or black housing, self-powered, Red LED exit signs only. Model number may be followed by options suffix.

In specific circumstances, an electrical component in these signs can fail in a non-passive manner, creating smoke and a potential fire hazard. No reported failures have resulted in injury or serious property damage.

Thomas & Betts' commitment to providing high-quality life safety equipment necessitates a product recall. Laboratory testing confirmed that units manufactured before January 1997 and after May 1999 are **NOT** subject to this type of failure and thus are not included in this recall.

How to identify subject products:

- Turn off the electrical power to the unit.
- Verify that there is a rectangular rocker switch on the bottom of the sign.



Test switch, Rocker-type

- Verify that there is a molded, raised-bead around the face of the exit sign.



Molded, Raised-bead

- Remove the exit face and locate the rating label with the UL logo (generally it will be on the upper right side of the frame). Read the 4-digit "mfg date:" code on the UL label.

Products subject to the recall will have one of the following codes:

01-97 to 52-97

01-97	02-97	03-97	04-97	05-97	06-97	07-97	08-97	09-97	10-97
11-97	12-97	13-97	14-97	15-97	16-97	17-97	18-97	19-97	20-97
21-97	22-97	23-97	24-97	25-97	26-97	27-97	28-97	29-97	30-97
31-97	32-97	33-97	34-97	35-97	36-97	37-97	38-97	39-97	40-97
41-97	42-97	43-97	44-97	45-97	46-97	47-97	48-97	49-97	50-97
51-97	52-97								

01-98 to 52-98

01-98	02-98	03-98	04-98	05-98	06-98	07-98	08-98	09-98	10-98
11-98	12-98	13-98	14-98	15-98	16-98	17-98	18-98	19-98	20-98
21-98	22-98	23-98	24-98	25-98	26-98	27-98	28-98	29-98	30-98
31-98	32-98	33-98	34-98	35-98	36-98	37-98	38-98	39-98	40-98
41-98	42-98	43-98	44-98	45-98	46-98	47-98	48-98	49-98	50-98
51-98	52-98								

01-99 to 25-99

01-99	02-99	03-99	04-99	05-99	06-99	07-99	08-99	09-99	10-99
11-99	12-99	13-99	14-99	15-99	16-99	17-99	18-99	19-99	20-99
21-99	22-99	23-99	24-99	25-99					

- Confirm the unit is connected to 277 vac:
The “hot” wire for 277 volt service is orange and will be connected to the AC power supply.
- Units connected to 120 vac are **NOT** affected by this notice:
The “hot” wire for 120 volt service is black. If the black wire is connected to the AC power supply, the unit is **NOT** subject to this recall.

If all these criteria apply to your signs, please contact the company at **1-800-991-8010** between the hours of 08:00 h and 17:00 h EST for a free, and easy to install, service kit. You also can order a service kit on-line at www.lightalarms.com.

Thomas&Betts