



# CONTACT INFORMATION

November 2017



**PLEASE call for an appointment prior to arriving in person otherwise same-day processing cannot be guaranteed – Thank you!**

## COURSE REQUESTS, CERTIFICATION, AND INSTRUCTOR REGISTRATION

### Certification

Investigator, Comm. Risk, Hazmat, Fire Marshal	<a href="#">Kirsten Fonseca</a>	<a href="#">(916) 324-6359</a>
Fire Apparatus Driver/Operator I	<a href="#">Susan Pineau</a>	<a href="#">(916) 445-4758</a>
Volunteer Fire Fighter, Fire Fighter I, Fire Fighter II	<a href="#">Lynne Gibboney</a>	<a href="#">(916) 445-8154</a>
Officer, Instructor, and Mechanic Series	<a href="#">Kris Rose</a>	<a href="#">(916) 327-2129</a>
PACE II, PACE III, and Fire Chief (PACE IV)	<a href="#">Kris Rose</a>	<a href="#">(916) 327-2129</a>
Course Equivalencies	<a href="#">Diane Radford</a>	<a href="#">(916) 445-8444</a>
Duplicate Certifications	<a href="#">Brandon Erickson</a>	<a href="#">(916) 445-8132</a>
IFSAC and Pro Board Certification	<a href="#">René Rose</a>	<a href="#">(916) 445-0348</a>
IFSAC and Pro Board Examination Scheduling		

### Class Request and Processing

CFSTES Class Processing	<a href="#">Kathryn Horrell</a>	<a href="#">(916) 445-8158</a>
FSTEP Class Processing	<a href="#">Gavin Wei</a>	<a href="#">(916) 445-8148</a>
Duplicate Certificates	<a href="#">Diane Radford</a>	<a href="#">(916) 445-8444</a>
CFSTES & FSTEP Course Scheduling	<a href="#">Kirsten Fonseca</a>	<a href="#">(916) 324-6359</a>
Regional Instructor Orientation Course Scheduling	<a href="#">Lynne Gibboney</a>	<a href="#">(916) 445-8154</a>
Shipping & Receiving	<a href="#">Kathryn Horrell</a>	<a href="#">(916) 445-8158</a>

### Instructor Registration

[Lynne Gibboney](#) [\(916\) 445-8154](#)

### Payment Processing

[Nissa Harvey](#) [\(916\) 445-3927](#)

## ACCREDITED ACADEMIES, SITE APPROVAL, AND NATIONAL FIRE ACADEMY

### Regional Coordinators

Northern California	Vacant	<a href="#">(916) 445-4518</a>
Southern California	<a href="#">Dawn Robinson</a>	<a href="#">(626) 622-2092</a>

### National Fire Academy Coordinator

[Dawn Robinson](#) [\(626\) 622-2092](#)

## ADMINISTRATION

### Manager, Certification & Instructor Registration

[Kris Rose](#) [\(916\) 327-2129](#)

### Supervising Deputy State Fire Marshal

Vacant

### Division Chief, State Fire Training

[Andrew Henning](#) [\(916\) 445-8527](#)

All Email: [firstname.lastname@fire.ca.gov](mailto:firstname.lastname@fire.ca.gov)