

Date Survey Taken	County Farmed In	Participated in Field Meeting?
10/01/2018	Kern	Yes
10/01/2018	Kern	Yes
10/09/2018	Sutter	No
10/09/2018	Tulare	Yes
10/10/2018	Kern	Yes
10/10/2018	Kern	Yes
10/10/2018	Kern	Yes
10/10/2018	Kern	Yes

10/10/2018	Kern	Yes
10/23/2018	San Joaquin	No
10/23/2018	San Luis Obispo	Yes

Field Meeting Expectations	Operator(s) Worked With	Field Meeting Time
A representative who understands farming practices & equipment and make sure they are marking their underground facilities correctly	PG&E	Afternoon or Mornings
Usable safety information, an idea of how deep the facility lines are, a representative who understands farming practices & equipment, an easy way to contact the representative & management in case of a problem	PG&E, Kinder Morgan, AT&T	8:00 A.M.-12:00 P.M.
An idea of how deep the facility lines are, Usable safety information, A representative who understands farming practices & equipment, An easy way to contact the representative & management in case of a problem, A representative who shows up on time and is efficient with our time	PG&E	Whenever PG&E shows up
An idea of how deep the facility lines are, An easy way to contact the representative & management in case of a problem, Explanation of what facilities are being installed and if they will be marked with above ground sinage, etc.	3rd party contractors for telecom companies	When we schedule them
An idea of how deep the facility lines are, Usable safety information, A representative who understands farming practices & equipment, An easy way to contact the representative & management in case of a problem	PG&E	When they call me and give me at time
Usable Safety Information, An easy way to contact the representative & management in case of a problem, An idea of how deep the facility lines are. For the most part I work with really good people, the only time I've had a ad experience is when there is an accident-- and then it's difficult. But we understand they are just doing their job.	PG&E SoCalGas, Mojave Pipeline, Exxon/Mobile	Mostly in the morning. They are pretty good about calling and setting it up. We try to be understanding, because they are sometimes busy. If they can't make it they usually call and set up a different time.
Usable safety information, An idea of how deep the facility lines are	SoCalGas, Kinder Morgan, AT&T	Whenever they are able to meet
An easy way to contact the representative & management in case of a problem., A representative who understands farming practices & equipment, Someone willing to work with you and not be a jerk	Kinder Morgan, PG&E, SoCal Gas	Morning or Afternoon

Usable safety information, An idea of how deep the facility lines are

PG&E, SoCalGas

Between 8:00am and noon

Usable safety information

PG&E, AT&T

How Regularly Do You Meet?	Does the Representative Accommodate Your Schedule?	Schedule, please explain:
Only when I have a new USA Ticket	Yes	
Only when I have a new USA Ticket	Yes	They will ask when we are beginning work and what time we can meet
Yearly	It depends on who I work with	
Only when I have a new USA Ticket	Yes	N/A
Weekly	Yes	
Monthly	Yes	They have been pretty good. Most representatives bend over backwards to help us.
Only when I have a new USA Ticket	Yes	
Only when I have a new USA Ticket	It depends on who I work with	PG&E is the worst to work with. Everyone else is very considering to work with.

Only when I refresh a current USA Ticket, Only when I have a new USA Ticket

It depends on who I work with

PG&E has limited people to meet with especially when farmers and working ground at the same time.

Only when I have a new USA Ticket

Yes

The representative sent to meet with you, are they

Representative, please explain:

Familiar with the region where you farm or ranch, Familiar with line locations

Familiar with line locations, familiar with the region where you farm or ranch

Familiar with line locations, Familiar with the region where you farm or ranch

Familiar with line locations, Knowledgeable about line depth, Familiar with the region where you farm and/or ranch

Familiar with line locations, Familiar with the region where you farm and or ranch

Familiar with the region where you farm and or ranch, Knowledgeable about line depth, Familiar with different soil types, Familiar with line locations, Sometimes we have to explain what we're doing and show them exactly what we plan to do with the equipment

Familiar with line locations

Familiar with line locations

Familiar with line locations, Familiar with the region where you farm and or ranch, They understand what ground work we are doing but they rarely know their utility depth.

Familiar with line locations

Does the Operator send the same person every time?

Same representative, please explain:

No

I've had 5 different people in the last 4 years

No

No

No

No

Sometimes the operator representative changes depending on the schedule

It depends on who I work with

Kinder Morgan and SoCalGas have had the same person

It depends on who I work with

PG&E sends different people sometimes. Most other companies work with the same people

No

It depends on who I work with

Does the operator use a standard form or checklist

Standard form, please explain:

No

Yes

The field men understand where their lines are unless they are new. In that case, we have to explain to them what we are trying to accomplish. These companies have a high turnover rate so it happens frequently.

No

I have never seen a form. I assume they have my name and address!

No

No

It depends on who I work with

Some require a signature, some do not. PG&E and SoCal Gas are good about using a form

It depends on who I work with

Yes, it depends on who I work with

No

I've never seen one with a checklist

No

What does the form include?

Do you sign the form?

Sign form, please explain:

No

Work Start & End Date, Type of Underground Facility, Lines Were Properly Marked, Map of Underground Lines, Operator Policies & Procedures, USA Ticket Number, Address and/or GPS Coordinates of Work Site, Operator Contact Information

Yes

No

Operator Contact Information, Lines Were Properly Marked

No

No Form

No

No form

Address and/or GPS Coordinates of Work Site, Type of Underground Facility, Operator Contact Information, Work Start & End Date, Lines Were Properly Marked, USA Ticket Number, Operator Policies & Procedures

It depends on who I work with

Some have me sign a form, some do not

USA Ticket Number

Yes

Type of Underground Facility, Address and/or GPS Coordinates of Work Site, USA Ticket Number, Lines Were Properly Marked, Operator Policies & Procedures, Work Start & End Date, Operator Contact Information

Yes

No

USA Ticket Number, Work Start & End Date

No

Do you get to copy? Copy of form, please explain: If no form, is the information consistent?

Yes

Yes

Yes

Yes

No

It depends on who I work with

No

It depends on who I work with

No

Yes

It depends on who I work with

For the most part we get a hard copy, but not all of the time.

Yes

Yes

Yes

It depends on who I work with

Yes

No

Yes

Yes

It depends on who I work with

Consistent info, please explain:

Can rep sign off on agreed upon practices?

If no, how long does approval take?

Yes

Yes

Overhead lines, no excavation

For the most part, if they don't have the form they know exactly where the line is and will give you guidelines. And they will stay and observe the work-- especially if there is a high pressure line.

Yes

Yes

It depends on who I work with

PG&E what's someone on stand by. Sometime s it can take days to get them there. All the other Utilities companies sign off in the field

They just ask what work we are doing and how long we will be in that particular field

It depends on who I work with

A day or two

Following meeting, do you have resources?

Resources, please explain:

Did the meeting provide you with valuable info?

Yes

No

Yes

Yes

It depends on who I work with

Yes

Yes

Yes

I know where the pipe is better than PG&E, so the meetings are useless

No

It depends on who I work with

Every now and then, they let us know what we can and cannot do. But for the most part, I feel like I have the resources needed.

Yes

Yes

It depends on who I work with

Yes

Yes

Yes As long as I know where the utility is I know where not to go. If I know the depth is reasonably deep then I know I can work around it with no concern It depends on who I work with

Yes Yes

Valuable info, please explain:

We know where and how deep the pipeline is. PG&E has no clue, we potholed it twice, they documented it and somehow lost the records, twice!

Which equipment do you call 811 for?

Additional Comments

Finishing Chisel, Pull Ripper & Plow

Mounted Ripper, Pull Ripper, Plow & Finishing Chisel

Pull Ripper, Mounted Ripper

We are 3rd generation on this farm, overhead lines are on the property, but not aware of underground lines

Mounted Ripper

Stubble Disc, Finishing Disc, Landpipe, Offset Disc, Finishing Chisel, Vegetable Cultivator, Pull Ripper, Rolling Cultivator, Lister Bar, Springtooth Chisel, Plow

We have to call for too much equipment, once again I know where and how deep the facility is and it is unnecessary to call for all these farming practices

Potato Digger, Offset Disc, Plow, Lister Bar, Springtooth Chisel, Mounted Ripper, Rolling Cultivator, Stubble Disc, Rhino Blade, Carrot Harvester, Pull Ripper, Finishing Disc, Finishing Chisel, Landplane, Vegetable Cultivator, Land Dresser... In the old days we started with rippers, but now whatever we use that digs in the ground we call for-- especially if we're using it over the high pressure lines.

I would like to open up a ticket where it could be open the whole year, especially for the field where we use high pressure lines. A year would be best, but six months would be great. We have worked with small oil operators who don't subscribe to USA, so we call-- and they don't know there is a line there. And sometimes we are working, and we don't know a line is there because the operator is not subscribed to USA. It would be nice if they were included.

Mounted Ripper, Pull Ripper

Mounted Ripper, Pull Ripper, Springtooth Chisel, Finishing Chisel

Finishing Chisel, Potato Digger, Pull Ripper, Lister Bar,
Carrot Harvester, Plow, Mounted Ripper

It should be the responsibility of the owner of the utility to know exactly where and how deep their utilities are.

Other

Mounted Ripper, Pull Ripper

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