On-Site Meeting Survey

Thank you for taking the time to fill out our survey about on-site meetings with farmers.

**PLEASE NOTE: The questions in this survey are specific to farming. Do not include answers about any other excavator.**

1. Which company do you work for?
   
   ___ Kinder Morgan  
   ___ PG&E  
   ___ Phillips 66  
   ___ SMUD  
   ___ SoCalGas  
   ___ Other

2. If you chose “Other,” please name the company you work for.

3. In which counties, do you primarily work with farmers?
   
   (circle all that apply)

   Alameda          Mendocino          San Mateo
   Amador           Merced            Santa
   Butte            Modoc             Barbara
   Calaveras        Mono              Santa Clara
   Colusa           Monterey          Santa Cruz
   Contra Costa     Napa              Shasta
   Del Norte        Nevada            Sierra
   El Dorado        Orange            Siskiyou
   Fresno           Placer            Solano
   Glenn            Plumas            Sonoma
   Humboldt         Riverside         Stanislaus
   Imperial         Sacramento        Sutter
   Inyo             San Benito        Tehama
   Kern             San               Trinity
   Kings            Bernardino        Tulare
   Lake             San Diego         Tuolumne
   Lassen           San Joaquin       Ventura
   Los Angeles      San Luis          Yolo
   Marin            Obispo            Yuba
   Mariposa
4. Do the farmers you encounter generally understand how to operate safely around your infrastructure before the on-site meeting?

___ Always
___ Sometimes
___ Rarely
___ Never

5. Please explain:

6. Who do you send to an on-site meeting with the farmer?

___ Line Locator
___ Company representatives who are dispatched from a hub location, like San Francisco, Los Angeles or Out of State.
___ Company representatives who cover specific regions where farmers operate, like the Central Valley
___ Contractor
___ Other

7. If you chose “Other,” please explain:

8. Do you send the same person to meet with the same farmer every time? (Y/N)

9. Please explain:
10. How often does a company representative hold an on-site meeting with each farmer?  
   (check all that apply)
   ___ Weekly  
   ___ Monthly  
   ___ Bi-Monthly  
   ___ Every 6 Months  
   ___ Yearly  
   ___ Only for a new USA Ticket  
   ___ Only for a refreshed USA Ticket

11. Do your representatives use a standard form or checklist during the on-site meeting? (Y/N)  
   (If you answer no, please skip to question 17)

12. Is your standard form applicable for all on-site meetings, or do you have one that is Ag-specific?  
   Please explain:

13. What is included on the form? (check all that apply)
   ___ USA Ticket Number  
   ___ Work Start & End Date  
   ___ Address and/or GPS Coordinates of Work Site  
   ___ Type of Underground Facility  
   ___ Map of Underground Lines  
   ___ Lines were properly marked  
   ___ Operator policies & procedures  
   ___ Operator contact information

14. Is there anything else you recall from the form that we did not mention?

15. Once the form is filled out, do you have the farmer sign it? (Y/N)  
   Please explain:
16. Does the farmer get a copy for their records? Either a hard copy or an email. (Y/N)
   Please explain:

17. If your representative does not provide a standard form or checklist, please explain how your company makes sure the information given during an on-site meeting is consistent.
18. What types of equipment cause you concern when operated around or over your infrastructure? (circle all that apply)

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19. If you chose “other,” please explain:
20. What is your company’s reason for concern over certain types of equipment?

21. How do you verify that depths are sufficient for the farm equipment you allow over the pipeline? (Choose all that apply)

___ Records
___ Locating Equipment
___ Farmer Pothole
___ Operator Pothole
___ Other

22. If you answered “Other,” please explain:

23. Do farmers ask to know the depth of the infrastructure? (Y/N)

24. If yes, how do you respond?

___ Tell approximate depth
___ Explain why you cannot tell the farmer the depth
___ Other

25. If you chose “Other,” please explain:
26. Do your representatives have discretion in working with the farmer in determining safe operation? (Y/N) 
   Please explain:

27. Do your representatives ever have disagreements with farmers over what the farmer can do? (Y/N)

28. If yes, please explain what the disagreement is over:

29. How often do disagreements happen?
   ___ Regularly
   ___ Occasionally
   ___ Rarely

30. How are disagreements with the farmer recorded or resolved?
31. Do you walk away from the on-site meetings with confidence that the farmers will operate safely? (Y/N)

32. If no, please explain:

33. Do you have Ag-specific procedures for your right-of-way patrols to connect with field representatives to intercept a farmer working near your infrastructure without a valid USA Ticket? (Y/N)
   Please explain:
34. Is there anything else you would like to add?

Optional: Please provide your contact information below.

Name: ________________________________
Email: ________________________________

When completed, please mail this survey to the Dig Safe Board at the Address below:

The Office of the State Fire Marshal
ATTN: Dig Safe Board
2251 Harvard Street, 4th Floor
Sacramento, CA 95815